



John Lester Hair Systems

32 Globe Road
 London
 E1 4DU
 Tel: 0207 790 2278 Fax: 0207 791 1945
 Email: orders@johnlester.co.uk
 Web: www.johnlester.co.uk

Mail Order Form

- In order to ensure our best colour match, please enclose a hair cutting.
- Please enclose your full remittance, plus postage charges
- UK £2.50 per item • Europe add £4.00 per item • USA add £8.00 per item
- Worldwide add £10.00 per item

	Product	Code No	QTY	Colour	Style	Price Per Item	Total
Example	Gents Wig	JL1234	1	Blond	Short	£39	£39
1.							
2.							
3.							
4.							
5.							
						Total	£
						P&P	£
						Grand Total	£

Your Contact Details

Name:	
Address:	
Postcode:	
Telephone Day:	
Mobile:	
Evening:	

Payment

Please debit my Visa/Mastercard/switch* card (delete as applicable) as above.
 Card number _____ Expiry date _____ Issue number _____
 Start date _____ / end date _____

Please make all cheques payable to 'John Lester'.
 Please note that all transactions are subject to our terms & conditions.

John Lester Terms & Conditions

Prices

All advertised prices include VAT, including delivery charges. VAT is also included for deliveries within the European Union. Deliveries to non-European countries may result in import duties being payable on receipt of goods. You will be liable for these charges. Price increases beyond our control are not included, such as any tax or levy increases, or because of any Exchange rate fluctuation.

Postage & packaging

All prices exclude postage and packaging, unless stated otherwise, all charges are clearly stated at the checkout and may be subject to surcharge for overseas orders.

Dispatch of goods (Ready-made products)

Every effort is made to ensure all items shown as in stock, are available, however we cannot guarantee availability. Goods are normally dispatched within 14 days, If we are not able to dispatch your order within 28 days, we will contact you by email with an estimated date of dispatch, with the option of canceling the order.

All goods remain the property of company until they are paid for in full.

Custom made wigs are only available by visiting our studio, and are not available as either Mail Order or online purchases.

Returns

If you are not satisfied with your goods you have the right to cancel the contract as follows:

- Please send us notice of cancellation within 8 working days of receiving your goods, this period runs from the day of delivery, with your original packaging and labels intact.
- We would request that you send the products back as soon as possible.
- Whilst we appreciate that you may open the goods we have sent you, we ask that the wig or hairpiece does not have any contact with strong smells including but not limited to food, hairspray, perfume or smoke if you are to return them.
- Wig must be in its original delivered state, and not dressed out.

You will be entitled to either replacement goods or a full refund of your payment, please advise us at the time your preference.

Colours

Due to the limitations of website browser software and varying monitor reproduction please be aware that the colour of goods may vary slightly.

Confidentiality

All information you pass to us, including credit/debit card details are held securely and only transmitted in encrypted form. Our customer details are not passed on to third parties and are used in accordance with the Data Protection Act.

Jurisdiction

The contract will be governed by the laws of England and Wales and the parties to the contract submit to the jurisdiction of the English Courts.

Consumer Rights

None of the above Terms and Conditions affects your statutory consumer rights.